Kamigumi is a leader in global logistics, a field vital to the global economy. We have continued to grow through our unstinting efforts to confront the challenges posed by the evolution of Japan’s industrial structure, and to establish a variety of approaches toward meeting the diverse needs of our clients.

The Origin of Our Name

Kamigumi traces its origins to 1867, when the Company’s predecessor, Kobe Hamanaka, was launched to serve as a cargo handling agency licensed by the Foreign Trade Delivery Office (predecessor of Kobe Customs) that was established when the Port of Kobe was opened to foreign trade. As the Port of Kobe developed, the cargo loading sites in the kamigata (“eastern”) area of the port gained increasing importance. This resulted in the change of the Company’s name to Kamigumi Hamanaka, the origin of “Kamigumi”.

1867-1906 Kamigumi’s History

1867-1949 Kamigumi obtained the license for railway freight forwarding business.
1867 Kamigumi started rail trucking business.
1882 Kamigumi newly started warehousing business.
1899 Kamigumi obtained the license to issue the W/H warrant.
1906 Kamigumi was authorized as the freight forwarder by The Ministry of Railways.
1911 Employment Rules was laid down.
1919 Kamigumi was authorized as the freight forwarder by The Ministry of Railways.
1925 Head Office was moved to the current location, and new office building was completed.
1948 After the end of the World War II, Kamigumi again entered into the port transportation business comprehensively. Trade name changed to Kamitsu Goshi Kaisha.

The Integrated Logistics Pioneer

Kamigumi is a leader in global logistics, a field vital to the global economy. We have continued to grow through our unstinting efforts to confront the challenges posed by the evolution of Japan’s industrial structure, and to establish a variety of approaches toward meeting the diverse needs of our clients.
As an integrated logistics provider, we are constantly innovating to offer our clients individually optimized logistics services.

Since the birth of the Company in Kobe in conjunction with the opening of that city’s port, Kamigumi has continued to develop along with Japan’s ports. As a company that was at the outset engaged in port cargo unloading and transport, Kamigumi steadily expanded its field of operations to include such activities as warehouse storage, overland transport and heavy cargo transport. In addition, we currently offer large-scale terminal operations, logistics outsourcing for clients and overseas local transport. As an integrated logistics services provider, our goal is to offer optimized logistics that are tailored to meet the individual needs of our clients—what we call “Kamigumi-Designed Logistics”—and we are constantly engaged in logistics innovation to achieve even greater optimization.

We would like to thank all of our stakeholders for their support, and hope to continue to be of service.

Philosophy
By keeping up with the times and carefully responding to the demands of an ever-changing business environment, we take on challenges that are one step ahead of present-day needs. As a result, we strive to enhance our corporate value and the stability of our management, ultimately contributing to the realization of an affluent society.

Management Policy
As an enterprise that manages logistics services in a comprehensive manner, we strive to upgrade our value as a global enterprise, by reinforcing our equipment and systems both within and outside Japan and cultivating human resources. Ultimately, we aspire to enhance our corporate value and fulfill our corporate social responsibilities.
Meeting the Structural Needs of Client Logistics Systems

Each of our clients has different logistics needs. Kamigumi makes detailed inquiries into client concerns, enabling us to plan and provide a high-value-added logistics system that helps clients improve work efficiency and cut costs.

Kamigumi-Designed Logistics, Providing Optimized Logistics Tailored to Client Needs

To meet its clients’ needs, Kamigumi brings to bear a wealth of know-how in ascertaining and analyzing a client’s logistical flow. In addition, we can provide a full range of logistics facilities and the latest in IT systems. While such is to be expected, a logistics services company must also be able to offer ideas about how to reduce operational costs and lower environmental impact.

Kamigumi relies on its skills as a logistics professional and the rich store of know-how accumulated since its founding to custom-tailor its original integrated logistics services.

Global Logistics Design

Our aim in logistics is to create a flow of goods on a global scale. We offer a total package consisting of the transportation means required to deliver cargo to its destination, and as a multimodal transport leader we seek to leap ahead in establishing Kamigumi as indispensable to the global economy.
Transport and installation of large-scale combined thermal power plant

Many Japanese companies are moving into Thailand, and against that backdrop we are handling the transport of a wide variety of items, from automotive and electrical components and housing materials to general merchandise and food. We provide integrated operation proposals that include helping with the Board of Investment (BOI) applications required when clients move into Thailand as well as import/export and warehousing operations, transport, facilities installation and replacement. The Thai government’s strategy is to develop the nation as the regional business hub, so there are expectations for further logistical development in the country.

Kamigumi has handled the transport of a complete large-scale combined thermal power plant, as well as solar heating and power plants, including the transport of heavy items such as cables and installation work, ever mindful that we are taking part in the rapid development of Middle Eastern nations against a backdrop of abundant natural resource and capital. Our work in Dubai is characterized by enormous projects, including the transport of around 60 km of elevated bridge segments of the Dubai Metro, which was constructed in world-record time.

We have been expanding our international multimodal transport network by establishing local affiliates and offices overseas, as well as through business tie-ins with companies across the globe. We currently have an international logistics network consisting of 40 bases in countries throughout the world. As an international logistics coordinator for multi-country trading, Kamigumi is actively developing bases internationally to expand and strengthen its international network.

Kamigumi has rich experience in conducting worldwide tri-lateral logistics, with destinations in Japan, of course, as well as the Americas, Europe, Southeast Asia and Africa. In addition, we have constructed a broad transportation network within China. We are currently putting all into third-party logistics, including piece-based sorting, inventory management, processing and store-specific shipping, mainly targeting distributors and retailers. We are also establishing key performance indicators (KPIs) that quantify a broad variety of work issues, and are striving to make onsite issues visible and improve work quality.

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North America
Central/South America

China

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Proven Results Handling a Broad Variety of Cargo through the Use of Abundant Holding Facility and Logistics Equipment

We handle a broad variety of cargo for our clients, including the fresh produce that is one of our specialties. We boast a strong record in the handling of a wide array of cargo, including containers, equipment, plants, steel, and wood materials, as well as frozen food and grain.

In addition, unusually for a port operator we possess our own container terminals. We have implemented state-of-the-art IT-based operational systems and coordinate port operations in their entirety, including cargo collection and warehouse conveyance, thereby achieving shorter operational times and cost reduction.

- **Fresh Flowers**
  From importation through inspection, sorting and shipment, Kamigumi conducts speedy cargo handling and accurate quality controls, exercising extreme care to ensure the quality of the delicate flowers.

- **Heavy Cargo**
  Kamigumi has accumulated a vast store of large industrial equipment transport know-how, and handles a variety of heavy cargo items such as transformer plants, industrial equipment, petrochemical plants and railcars. We handle a broad range of such work, including the use of special large vehicles for heavy cargo transport, with the key points being safety and quality.

- **Steel Materials and Products**
  Kamigumi offers total coverage of shipping and transport operations, including the storage of clients’ inventory, warehouses and other sites, from acceptance of raw materials from ships and transport from materials yards to manufacturing processes through product shipment.

- **Frozen Food**
  We handle chilled cargo such as ice cream and frozen food at warehouses in various locations. Storage temperatures can be maintained from +10°C to -25°C depending on product characteristics, with cargo handling conducted quickly and accurately with thorough quality control.

- **Construction and Mechanical Work**
  We contribute to the development of public infrastructure, such as power plants and public transport, by providing total construction and mechanical solutions, including the design and execution, as well as breakdown and disposal, of plants and warehouses, the installation of a variety of industrial equipment and machinery, and installation relating to transport.

- **Automotive**
  We handle all aspects of automotive logistics, from the overland transport of new and used vehicles for export through customs clearance and ship loading. After transport on our own special automotive transport cars, the vehicles are temporarily stored at a dedicated export vehicle yard and then loaded onto specialized ships for export.

- **Bulk Cargo**
  Special equipment is used to unload wheat, soybeans and other grains from the ship, and after being stored in silos it is delivered to customers. We also coordinate intermediate cargo storage and transport to domestic distribution in accordance with the requirements of feed and foodstuff manufacturers.

- **Integrated Logistics Services**
  From importation through inspection, sorting and shipment, Kamigumi conducts speedy cargo handling and accurate quality controls, exercising extreme care to ensure the quality of the delicate flowers.

- **On-Site Factory Services**
  Kamigumi offers total coverage of shipping and transport operations, including the storage of clients’ inventory, warehouses and other sites, from acceptance of raw materials from ships and transport from materials yards to manufacturing processes through product shipment.

- **Other Services**
  We handle all aspects of automotive logistics, from the overland transport of new and used vehicles for export through customs clearance and ship loading. After transport on our own special automotive transport cars, the vehicles are temporarily stored at a dedicated export vehicle yard and then loaded onto specialized ships for export.
Centering on Harbors, Kamigumi Aims to Optimize Logistics and Be Its Clients’ Ultimate Logistics Partner

Kamigumi possesses its own exclusive container terminals at the Tokyo and Kobe ports. In addition to Tokyo and Kobe, as a general harbor transporter we have the skills to conduct everything from shipboard to longshore work at other major ports as well.

Conducting Harbor Logistics at Six Major Ports as Well as Regional Ports throughout Japan

Due to the need for greater management efficiency and the diversification of logistics needs, the outsourcing of logistics business other than that for the main fields (such as production and sales) is becoming a mainstream practice. Kamigumi uses its strong logistics infrastructure and global network to support its clients’ main lines of business.

Terminal Controls

The operations center at the heart of the container terminal controls everything from monitoring the progress of the loading/unloading of the mother ship to scheduling the installation/removal of import/export containers. Our operators provide instruction on the efficient operation of large container machinery such as gantry cranes and transfer cranes.

Terminal Operator (Port Cargo Handler)

Kamigumi’s long history as a port cargo handler began at the Port of Kobe. Even now, when most cargo handling is done using machinery, Kamigumi’s great strength lies in its traditions and know-how. We provide total cargo handling support from the mother ship to the logistics center, not only at our own self-operated container terminals but in terminal operations work at other major ports as well. This support includes the handling of all documentary procedures.
Handling Everything from Storage through Packing and Distribution Processing at our Multipurpose Warehouses

**Warehouse Storage**

**Ambient Temperature Warehouse**
An ambient temperature warehouse is suitable for storing cargo not requiring temperature control such as general food products, machinery, textiles, chemicals, stone materials and wood.

**Fixed-Temperature Warehouse**
A fixed-temperature warehouse is suitable for storing cargo such as fresh produce, peanuts, rice, bulk beans and general food products that must be kept at temperatures within a range of 0°C to 20°C. Cargo quality is preserved by strict management of temperature and humidity.

**Cold Storage/Refrigerated Warehouse**
Cold storage/refrigerated warehouses are suitable for storing cargo that must be kept at temperatures within a range of +10°C to -25°C. Strict control of the temperature within a range suitable to the particular cargo preserves quality.

**Silo**
Cylindrical silos are used to store bulk cargo, such as barley, wheat, corn and soybean meal. We ensure high levels of quality through strict quality control.

**Distribution Processing**
We handle complicated procedures such as the inspection and labeling of imported variety goods and food items, affixing labels, checking for needles, wrapping apparel and piece-picking/packing small and sundry cargo items for our clients.

**Packing**
Packing that suits the needs of particular types of cargo can be conducted at our packing sites, at which equipment such as overhead travelling cranes are installed. At our packing plant in Kobe, we have introduced equipment capable of cardboard packaging, enabling us to handle an even wider variety of cargo.

**Integrated Logistics Services**

**Transport** Land, Sea, Air

**International Multimodal Transport Offering Optimized Services**

**Air Transport**
The Kamigumi Group has air forwarding company (Kamigumi Air Service Co., Ltd.) offices at the Tokyo, Nagoya, and Kansai international airports. We offer global air transport services tailored to client needs.

**Sea Freight** Domestic and Overseas
As a non-vessel operating common carrier (NVOC), Kamigumi focuses on sea freight, mixing this with other modes of transport to provide door-to-door delivery. In addition, Kamigumi has constructed a feeder network, which includes Kamigumi Marine Transport Co., Ltd, for sea freight within Japan.

**Rail Transport**
Kamigumi has also acquired a license to conduct rail freight transport business (Kobe Cargo Terminal), as part of its effort to reduce CO₂ emissions and conduct environmentally friendly business. We offer modal shift-based environmentally responsible transport services.
On-Site Factory Services

Helping Clients Improve Production Efficiency and Ensure Safety by Analyzing and Thoroughly Understanding Their Production Processes

Kamigumi offers total coverage of shipping and transport operations that take place at clients’ factories, warehouses and other sites, from acceptance of raw materials from ships through transport from materials yards to manufacturing processes and product shipment. We help clients achieve production efficiency and ensure safety by analyzing and thoroughly understanding their production processes.

Materials Acceptance
- Raw materials handling and unloading
- Materials control and environmental operations
- On-site cleanup work

Materials Berth
- Stockyards

Transport
- Transport of raw materials
- Materials control and environmental operations
- Secondary processing operations

Factory
- Product controls / shipping work

Product Shipment
- Loading products into ships and cargo handling

Secondary Processing
- Secondary processing of products (such as welding, cutting and grinding)

Environmental Response Work
- Anti-dust measures through the use of sprinkler trucks or on-site cleanups by using trucks with elevated water cannons

Loading and Unloading of Ship-Borne Raw Materials—Transport to Site

We deal with our clients’ vast raw material demand by efficiently using unloader cranes to unload raw materials from ships. The unloaded raw material is temporarily stored at raw materials yards, after which belt conveyors or large dump trucks, which are centrally controlled by the Control Center, are used to transport the materials to the factory.

Product Controls / Shipping Work

Final products, such as thick plate and coils, are loaded into a warehouse, where we continue the process through storage control and shipping work, such as the loading of the product on ships. Kamigumi is also able to handle the transport of large and long products, such as steel pipes, by using its own special train cars.

Secondary Processing

As production processes, we conduct such processing work as steel plate grinding and cutting. We conduct secondary processing work such as grinding of slabs (lengths of rectangular steel plate) using a remote-control grinder, or cutting using a cutting machine, and send it to the next process.

Environmental Response Work

To meet the growing need to deal with environmental issues, we conduct anti-dust measures through the use of sprinkler trucks or on-site cleanups by using trucks with elevated water cannons.
Contributing to Japanese Industry with Leading Technical Skills and Know-How

Kamigumi has accumulated a broad range of large industrial equipment transport know-how, and handles a variety of heavy cargo items such as transformer plants, industrial equipment, petrochemical plant equipment and railcars.

**Company-Owned Facilities**

We possess all the types of equipment needed to transport heavy and large cargo, including the world’s largest unit carrier capable of handling the transport of very heavy cargo and overhead power-lifting equipment rated at 800 tons that can be used in tight spaces or inside rooms where cranes cannot go. Consequently, we can handle all processes from unloading from factories to onsite installation.

Heavy Cargo Transport Services

Kamigumi handled an entire order, from consignment and transport from manufacturers in Japan and overseas through delivery and installation in Japan, including unloading of plant machinery from ships and operating heavy transport machinery.

Thermal Power Plant Module Transport and Installation

Kamigumi transported thermal power plant modules and handled an entire order, from transport through installation, of boiler module unloaders (boiler module weight: 3,820 tons; diameter: 16 meters; height: 52 meters).

Wind-Power Facility Transport and Installation

Kamigumi handled an entire order of wind turbines, from transport through installation, including the unloading of wind turbine parts from ships and loading them onto vehicles for transport (capacity: 2 MW; blade diameter: approximately 80 meters; height: approximately 80 meters).

Nuclear Power Plant Fuel Transport

We handle the transport of nuclear power plant fuel and spent fuel, which requires the highest level of security and transport quality.
Providing Total Plant and Industrial Equipment and Machinery Solutions, from Installation through Logistics

We provide total construction and mechanical work solutions, including the design and execution, as well as breakdown and disposal, of plants and warehouses, the installation of a variety of industrial equipment and machinery, and installation relating to transport.

Construction Services

We perform everything from design and execution through maintenance of every type of facility, including housing (such as personal, company housing and dormitories), warehouses (including fixed-temperature and cold storage), offices and stores (including convenience stores).

Breakdown and Disposal Operations

We conduct the breakdown and disposal of large equipment and facilities, such as steel plant rolling mill production lines and large conveyor systems for sand and rock.

Construction and Mechanical Work Services

Machinery and Engineering Services

Production Unit

We design and construct steel structures, such as power plant chimneys, steel towers, conveyor frames and tanks.

Amusement

We construct and maintain amusement facilities throughout Japan.

Of particular note is the fact that Kamigumi has installed six* of the seven wood-frame roller coasters operating in Japan. *As of April 2013.

Machinery Maintenance

Kamigumi handles the maintenance of facilities it has made or installed, as well as that of facilities such as rolling mill production lines and large conveyors.
Pursuing New Ventures Beyond Harbor Transport

In this section, we introduce our apartment rental, alcohol production and other new businesses.

Real Estate

Kamigumi operates apartment houses called “Sunny Place” at various locations. Our aim is to contribute to creating an abundant society through the effective use of real estate. Kamigumi offers bright, comfortable living spaces at its “Sunny Place” apartment houses.

Solar Business

Kamigumi began using its own facilities and land to participate in the megasolar business to reduce the Group’s environmental impact through the use of renewable energy. We were the first private-sector company in Kobe to embark on the megasolar business. Going forward, we aim to take part in initiatives capable of generating 12 megawatts.

Alcoholic Beverage Production

Kamigumi subsidiary Iwagawa Jozo Co., Ltd. has been brewing satsuma (sweet potato) shochu with the essence of the clean air and pure water in the city of Soo in Kagoshima Prefecture since 1870.

Restaurant Business

Our tavern, Oyattosa, is a place where customers can enjoy genuine sweet potato shochu of Iwagawa Jozo Co., Ltd. and the flavors of Kagoshima through dishes prepared by a specialist chef, as well as light Italian dishes.

Agribusiness

Sunny Place Farm Co., Ltd., an agribusiness company established primarily by Kamigami Group company, Oita Koun Co., Ltd., conducts large-scale cultivation of Shu-Shu brand tomatoes, which have a high sugar content. Going forward, we will work to transform Shu-Shu into a national brand, as well as contributing to local society by seeking to invigorate local agriculture and educate farmers.
The Kamigumi Global Network, Linking Japan to the World

In addition to having Group companies and representative offices in the rapidly expanding nations of Asia, such as China, Singapore, Thailand and Vietnam, Kamigumi is also focusing on building and expanding its network through tie-ins with companies throughout the world. We are steadily building our record in international multimodal transport.
Fulfilling Our Corporate Social Responsibilities

Kamigumi pursues a variety of activities as a good corporate citizen, contributing to local communities by participating in tree-planting activities and local festivals and we seek to maintain sound management by practicing full compliance.

Environmental Efforts
In addition to seeking harmony between our business activities and environmental conservation and striving to reduce the environmental impact of our business, we enlist the efforts of the entire Group in continuously working to protect the environment and contribute to society.

Corporate Governance
Kamigumi strives for strong and comprehensive corporate governance through its basic policies of seeking to avoid damaging the interests of its stakeholders, including shareholders, ensuring prompt and accurate decision making and business execution, and establishing an effective management structure.

Safety Efforts
As the industry’s leading provider of integrated logistics services, we clearly recognize that maintaining safety is our most important mission. Accordingly, we seek to instill a culture of safety within the Company through in-house training and awareness programs conducted under the direction of the Board of Directors and the Safety Management Coordinator.

Compliance
The Charter of Corporate Behavior was created to ensure the establishment of a legal compliance system and fair and transparent business. We make a thorough effort throughout the Group to conduct legitimate management and safety operations in line with this charter.

Harmony with Local Communities
We participate in traditional activities such as local festivals in the areas where we operate, because we seek to energize these communities, even in small ways. While interacting with local residents, we strive to beautify and protect the local environment.

CSR
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